

Voice Groups

An Easy Read Guide for People Supported
by Community Integrated Care





What are Voice Groups?

Voice Groups are meetings for people supported by Community Integrated Care. These happen in person and over Zoom.

We talk about the things that matter to you the most, your experiences of care and support and what you would like to change.

How do Voice Groups work?

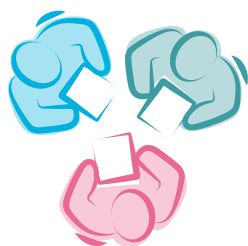


Who runs Voice Groups?

Two people co-chair the groups.

One person has lived experience of having support from Community Integrated Care.

The other person is someone who works on the Quality Team.



Where do Voice Groups happen?

Voice Groups happen in regional locations, as close to where you live as possible.

You can also attend a separate Voice Group session on Zoom if you prefer.



How often do Voice Groups happen?

Voice Groups will usually happen four times a year in each region.

You can find out when your next meeting is at www.communityintegratedcare.co.uk/voice-groups/upcoming-sessions/

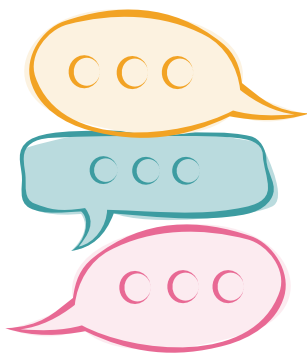


How long do Voice Groups last?

Voice Groups will usually last for around two hours

You can take a break or leave whenever you like.





What do we talk about in Voice Groups?

You can talk about anything you wish to share about your support and any ideas you have to help people live the best lives possible.

The group can decide what topics they wish to discuss at the next meeting, for example campaigns or policies.

You will get invitations ahead of an event with more details on themes and what the session will cover.



What happens to your feedback?

Notes will be taken from the feedback you shared and this will be anonymous - your name won't be included.

Your feedback will be shared with the Quality Team and leaders to make sure this is acted on.

You will get a copy of what was discussed after the meeting - this will be emailed to you or your Support Worker afterwards.



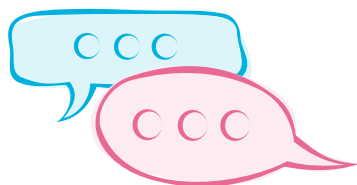
How do I attend a meeting on Zoom?

Your Support Worker can help you log onto a Zoom session.

If you need support throughout the session, you are welcome to have someone attend with you.

The Voice Groups are about hearing your voice, so if anyone supporting you wants to share their thoughts we ask they do it through other channels.

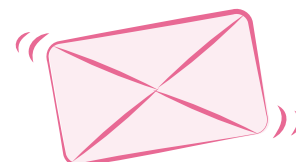
How can I find out more about the Voice Groups?



Speak to your Support Worker or Service Leader.



Visit www.communityintegratedcare.co.uk/voice-groups



Email: VoiceGroup@c-i-c.co.uk