



# Support at Home

People Passion Potential

Community  
Integrated  
Care

**Community Integrated Care offers a wide range of care and support services directly to people in the comfort of their own homes, so that they can continue to enjoy the lifestyles, routines and independence they cherish.**

We support people with a variety of needs, including learning and physical disabilities, mental health concerns, autism spectrum disorders, sensory and communication needs, complex disorders, challenging behaviours and dual diagnoses. We also support older people, including those with dementia and other age-related needs.



### Flexibility and Choice

We deliver a service which gives you real choice and control over how you live your life, fostering independence and support to achieve your personal goals and aspirations.

Our flexible service is built around your individual needs. Whether this means support every day or for just a few hours a week, planned or emergency support, or even reablement following ill-health, we can provide a tailored package of assistance which suits you.

All our services ensure that you feel respected, are treated with dignity and have your privacy maintained. The best outcome for us is to know that we have supported you to achieve the life you want to lead.

### Our Support

We are able to support you in many areas, including:-

- **Domestic and practical services** – support with everyday tasks such as cleaning, shopping, laundry, ironing, preparing meals, personal care, paying bills.

- **Social support** – support to attend social and leisure activities, pursuing hobbies or interests, attending appointments or visiting friends and family.
- **Sit-in/befriending service** – offering comfort, companionship and security anytime of the day or night.

This, of course, is not an exhaustive list and we would encourage you to contact us to discuss your specific needs.

### Working Together

We will always work closely in partnership with you and your loved ones, as well as relevant professionals and agencies, to ensure that we develop and deliver a person-centred package of support which is unique to you and tailored to your needs.

### Our Team

All our staff will provide you with a professional, friendly and supportive service, helping you to remain as active and independent as possible.

Each member of the team completes a comprehensive mandatory training programme before they start delivering support. In addition, throughout their career with us, they will continually attend both in-house and external training to ensure they offer the very best in care and support.

We understand how important it is for you to feel safe and comfortable with the people coming into your home. To give you peace of mind, we ensure that our support staff go through a robust recruitment procedure and are fully background-checked.

Most important of all is that we will listen to you when planning your care and we will conduct regular reviews to ensure that you are satisfied with the support we are delivering.

### Do you have your own budget?

We provide advice, assistance and support to individuals and families looking to develop a personalised service using individual budgets and direct payments. Contact us to find out how we can provide you with a tailored package of support to meet your budget and goals.

## Find out more...

Contact us to find out more about our Support at Home or any of the other types of support we provide:-

☎ 0845 543 9911 ✉ [information@c-i-c.co.uk](mailto:information@c-i-c.co.uk) 🌐 [www.c-i-c.co.uk](http://www.c-i-c.co.uk)

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